



# Network Management Services by Pronet Solutions Corp

Pronet Solutions – a Texas-based corporation – has provided outsourced I.T. solutions since 2002. We are your technology advisor and your skills specialist – from hardware to software & licensing and from networking to platform design. Our goal is simple: to manage your technology so you can focus on your core business. Because this is what puts money in your pocket.

## **We are Certified Consultants. A Firm Dedicated to You.**

We are not just “computer guys” or some random person at a call center – we are your certified business technology consultants. And there’s a big difference. Not only do our employees maintain competency with Microsoft, Cisco, etc., but our firm provides technical solutions to many vertical markets. So we bring you the best methods out there, and this is our job as your dedicated consultants.

## **Online Helpdesk – <http://pronetcorp.com>.**

Designed just for you, our online helpdesk website is your primary communication channel for support. All requests are immediately sent from the web to your primary and backup consultants’ mobile devices, where work and communications are tracked in one place. Case resolution is expedited, and you are always in the know with automatic email notifications. Plus, using our helpdesk system is free.

## **Rapid Response.**

Your productivity is always our mission, and this means providing a rapid response. By combining our helpdesk-to-mobile notification system with secure remote access to your network, we can provide extremely fast support, often within minutes. Plus, more than one representative is handling your account, so if one is busy, someone else is ready to jump in.

## **We’re Local.**

If a hardware problem comes up, our onsite support is here to help. Because we are local and carry our office with us on our mobiles, we can easily arrive onsite and take care of your issue. We also speak “non geek”. :) )

## **We Back It Up.**

We stand by our service, and our certified know-how is not something to ignore. Our firm’s consultants regularly meet to review the status of your network, making decisions how we can regularly improve your operations. When a new technology is ready for the market, we let you know. One of those technologies being our Secure Online Backup service – which all our clients now use.

## **We Don’t Count Hours. We Just Fix It.**

We know that nobody likes surprise invoices, and we don’t like uncomfortable situations either. So instead of counting support hours, we provide our management services at a flat-rate. This is something that you can budget, and whenever something comes up, just “fixing it” comes standard. Because it should be.

## **We are Passionate about Tech. And Passionate about Your Business.**

I.T. outsourcing & network administration is not all we do. From building website & software applications to Internet platforms, we have a variety of intellectual properties and business methods that strengthen and diversify our overall business portfolio and expertise. Because the more well-rounded we are as a business, the better we are equipped to serve you.

## **Trust is Vital. And We Are Here to Help You.**

Without trust, no business relationship will work, so trust is our top priority, and we give you ours. We give true, sound strategies with each direction your business can pursue with your information systems at the forefront. Our goal is for you to create tomorrow!

Contact a Pronet consultant today at [www.pronetcorp.com](http://www.pronetcorp.com).